

ENTR® Mobile App Device compatibility



ASSA ABLOY

ASSA ABLOY, the global leader
in door opening solutions

This document provides the compatibility list of tested Android and Apple iOS mobile devices with the ENTR® Mobile App. The compatibility matrix is split as those with no known issues (A) and those with some connectivity issues (B).

IOS DEVICES - BASIC REQUIREMENTS:

- Device running iOS Operating Systems version 9, 10 or 11.
- iPhone 5 or newer.
- Currently there is no official support for iPad or iPod devices.
- No support for Apple Watch or Apple TV.

ANDROID DEVICES - BASIC REQUIREMENTS:

- Device is running Android Operating System version 4.4 (KitKat) or above.
- Device has a Bluetooth 4.0 or above chip that support BLE (Bluetooth Low Energy).



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COMPATIBILITY LIST: ANDROID DEVICES

A - No known issues

B - Known connectivity issues

Brand	Model	A	B
Asus	Zenfone 2	✓	
Asus	Zenfone 3	✓	
Asus	Zenfone 4	✓	
Asus	Zenfone 5	✓	
Asus	Zenfone 6	✓	
Blackberry	Priv	✓	
bq	Aquaris M5	✓	
BYD	INHON G3	✓	

Brand	Model	A	B
Doopro	P1	✓	
Google	Pixel	✓	
Google	Pixel XL	✓	
Google	Pixel 2	✓	
Google	Pixel 2 XL	✓	
HTC	ONE 6500LVW		✓
HTC	One M8	✓	
HTC	10	✓	



COMPATIBILITY LIST: ANDROID DEVICESKEY

A - No known issues

B - Known connectivity issues

Brand	Model	A	B
HTC	M9	✓	
HTC	U11	✓	
Huawei	Honor 5C		✓
Huawei	Honor 6X		✓
Huawei	Honor 7X		✓
Huawei	Honor 7		✓
Huawei	Honor 7 Lite		✓
Huawei	Honor 8		✓
Huawei	Honor 8 Lite		✓
Huawei	Honor 9		✓
Huawei	Ascend G7		✓
Huawei	G8 / GX8		✓
Huawei	GR5		✓
Huawei	GT3		✓
Huawei	GT4		✓
Huawei	GT5		✓
Huawei	GT6		✓
Huawei	M3		✓
Huawei	Mate 7		✓
Huawei	Mate 8		✓
Huawei	Mate 9		✓
Huawei	Mate 9 Lite		✓
Huawei	Nova 9 Lite		✓
Huawei	Nexus 6P	✓	
Huawei	P8	✓	
Huawei	P9	✓	
Huawei	P10	✓	
Huawei	P8 Lite		✓

Brand	Model	A	B
Huawei	P9 Lite		✓
Huawei	P10 Lite		✓
Huawei	P20 Pro		
LG	G4	✓	
LG	G5	✓	
LG	G6	✓	
LG	Nexus 4	✓	
LG	Nexus 5	✓	
LG	Nexus 5X	✓	
LG	V10	✓	
LG	V20	✓	
Motorola	MOTO x		✓
OnePlus	One	✓	
OnePlus	2	✓	
OnePlus	3	✓	
OnePlus	3T	✓	
OnePlus	5	✓	
OnePlus	5T	✓	
OnePlus	6		
Samsung	Galaxy S9+		
Samsung	Galaxy S9	✓	
Samsung	Galaxy S8	✓	
Samsung	Galaxy S8+	✓	
Samsung	Galaxy S7	✓	
Samsung	Galaxy S7 Edge	✓	
Samsung	Galaxy S6	✓	
Samsung	Galaxy S6 Edge	✓	
Samsung	Galaxy S6 Edge+	✓	



COMPATIBILITY LIST: ANDROID DEVICESKEY

A - No known issues

B - Known connectivity issues

Brand	Model	A	B
Samsung	Galaxy S5	✓	
Samsung	Galaxy S5 Mini		✓
Samsung	Galaxy S4	✓	
Samsung	Galaxy S4 Mini		✓
Samsung	Galaxy S3	✓	
Samsung	Galaxy S3 Neo	✓	
Samsung	Galaxy A3	✓	
Samsung	Galaxy A3 (2017)	✓	
Samsung	Galaxy A3(2016)	✓	
Samsung	Galaxy A5	✓	
Samsung	Galaxy A5(2016)	✓	
Samsung	Galaxy A5(2017)	✓	
Samsung	Galaxy J3(2016)	✓	
Samsung	Galaxy J5	✓	
Samsung	Galaxy J5(2016)	✓	
Samsung	Galaxy J5(2017)	✓	
Samsung	Galaxy J7	✓	
Samsung	Galaxy J7(2016)	✓	
Samsung	Galaxy Note 3	✓	
Samsung	Galaxy Note 4	✓	
Samsung	Galaxy Note5	✓	
Samsung	Galaxy Note8	✓	
Sony	Xperia X	✓	
Sony	Xperia X Compact	✓	
Sony	Xperia XA		✓
Sony	Xperia XZ	✓	
Sony	Xperia XZ Premium		✓
Sony	Xperia Z1	✓	

Brand	Model	A	B
Sony	Xperia Z1 Compact	✓	
Sony	Xperia Z2	✓	
Sony	Xperia Z3	✓	
Sony	Xperia Z3 Compact	✓	
Sony	Xperia Z5	✓	
Sony	Xperia Z5 Compact	✓	
Xiaomi	Mi A1	✓	
Xiaomi	Mi 5	✓	
Xiaomi	Mi 5s	✓	
Xiaomi	Mi Max	✓	
Xiaomi	Mi Max 2	✓	
Xiaomi	Mi 6	✓	
Xiaomi	Redmi 3	✓	
Xiaomi	Redmi 3S	✓	
Xiaomi	Redmi 4	✓	
Xiaomi	Redmi 4X	✓	
Xiaomi	Redmi Note 3	✓	
Xiaomi	Redmi Note 4	✓	
Xiaomi	Pocophone F1	✓	
ZTE	Blade	✓	



COMPATIBILITY LIST: IOS DEVICES

A - No known issues

B - Known connectivity issues

Brand	Model	A	B
iPhone	5S	✓	
iPhone	5C		
iPhone	6	✓	
iPhone	6S	✓	
iPhone	6+	✓	
iPhone	7	✓	
iPhone	8		
iPhone	X		
iPhone	XS Max		

ASSA ABLOY is the global leader in door opening solutions, dedicated to satisfying end-user needs for security, safety and convenience



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